



## September 14, 2008 WIND STORM FACT SHEET

**Dial 911 for emergency cases, only. For all other issues:**

### **Power Outage and Food Safety**

- Perishable foods stored in the refrigerator will keep for 2-4 hours. For prolonged power outage, pack milk, other dairy products, meats, eggs, etc. in a cooler packed with ice.
- Items stored in the freezer will hold safely for 24 to 48 hours. For prolonged power outages, store freezer items in coolers packed with ice.
- Styrofoam coolers are fine for this purpose

### **Insurance (for wind/storm damage to homes)**

- Call your insurance company as soon as you can. Be sure your agent knows how to contact you.
- Take reasonable steps to prevent additional damage if permitted by public safety authorities and if you will not endanger yourself. Call your local utility to let them know of any downed power lines. DO NOT attempt to move any power lines that may have fallen on your property.
- Closely inspect property and cars for damage. Note and photograph any damage.
- If required to seek temporary housing, check your policy for "loss of use" coverage.
- Be sure everything is considered in your claim. Back up claims with written estimates.

### **Food Stamps – Job and Family Services**

- If food purchased with the Ohio Direction Card spoiled because of the power outage, go to your local Job and Family Services office to be re-issued another card.

### **Mental Health**

- Contact your local mental health agency if you or a family member are experiencing an increase in mental stress related to the power outage.

### **Traffic Signals**

- Police say intersections without power should be used by motorists as four-way stops until power is restored. Use courtesy and caution when traveling through an intersection.

For further updates or assistance contact 2-1-1 or 3-1-1 (if available), or your local EMA office.